

News Release



Everest Group Names Unisys a Leader and Star Performer in 2026 Digital Workplace Services PEAK Matrix® Assessment – North America

*Recognized for its experience-led approach, AI-enabled workplace tools and differentiated
field-services model*

BLUE BELL, Pa., Oct. 8, 2026 – [Unisys](#) (NYSE: UIS) has been named a Leader and Star Performer in Everest Group's 2026 [Digital Workplace Services PEAK Matrix® Assessment – North America](#). The recognition reflects the company's strength in regulated industries, IT ecosystem partnerships and transparent client engagement.

Advancing from a Major Contender in 2025 to Leader placement, the company is one of four Star Performers, a designation given to organizations with the greatest year-over-year improvement in the market. Everest Group attributed the advancement to the company's AI-enabled smart workplace tools, an experience-led approach to employee support and a differentiated field-services model.

The report evaluates 29 leading providers of digital workplace services across North America based on market impact, vision and capability. Market impact reflects market adoption and delivered value, while vision and capability measure the scope of services and innovation.

Everest Group identifies Leaders as providers with expertise in end-to-end workplace engagements, a balanced portfolio, a clear vision supported by agnostic and contextualized IP, and solutions backed by skilled talent and delivery capabilities.

“Organizations today need digital workplace experiences that drive productivity, engagement and connection across the workforce,” said Patrycja Sobera, senior vice president and general manager of Digital Workplace Solutions, Unisys. “Being recognized as both a Leader and a Star Performer demonstrates our strength in transforming workplace experiences through AI-enabled services, operational excellence and a relentless focus on user outcomes.”

Key strengths for Unisys cited in the report include:

- **AI-enabled smart workplace capabilities:** for using AI-powered tools, including the proprietary Microsoft Teams Rooms (MTR) Dashboard, which monitors device health and usage to improve the availability and user experience of meeting rooms and broader workplace environments.
- **Experience-led workplace transformation:** for combining persona-based insights, workplace analytics and business outcome measurements through the XLA 3.0 framework.
- **Broad ecosystem:** for partnering with technology providers to deliver fit-for-purpose solutions that serve midmarket organizations.
- **Mature field-services capabilities:** for extending beyond traditional on-site support with differentiated offerings such as AR-assisted technicians and liquid cooling for data centers.
- **Transparent client engagement:** for demonstrating transparency and commitment throughout the client experience.

“Unisys’ experience-led approach to workplace transformation reinforced by its XLA 3.0 framework, along with its mature field services portfolio and focus on frontline worker enablement, has helped it attain its position as a Leader and emerge as a Star Performer in Everest Group’s Digital Workplace Services PEAK Matrix® Assessment 2026 – North America,” said Prabhneet Kaur, practice director, Everest Group. “Its smart workplace capabilities, leveraging the MTR dashboard, further strengthen its positioning. Clients also value Unisys for its strong engagement approach, transparency and commitment.”

Read more from the Everest Group [report](#).

Learn more about Digital Workplace Solutions from Unisys [here](#).

Disclaimer

Licensed extracts taken from Everest Group’s PEAK Matrix® Reports may be used by licensed third parties for use in their own marketing and promotional activities and collateral. Selected extracts from Everest Group’s PEAK Matrix® reports do not necessarily provide the full context of our research and analysis. All research and analysis conducted by Everest Group’s analysts and included in Everest Group’s PEAK Matrix® reports is independent and no organization has paid a fee to be featured or to influence their ranking. To access the complete research and to learn more about our methodology, please visit Everest Group PEAK Matrix® Reports.

About Unisys

Unisys is a global technology solutions company that powers breakthroughs for the world’s leading organizations. Our solutions – cloud, AI, digital workplace, applications and enterprise computing – help our clients challenge the status quo and unlock their full potential. To learn how we have been helping clients push what’s possible for more than 150 years, visit [unisys.com](https://www.unisys.com) and follow us on [LinkedIn](#).

Contact:

Nat Martinez, Unisys

Nathaly.Martinez@unisys.com

###

RELEASE NO.: 1008/10075

Unisys and other Unisys products and services mentioned herein, as well as their respective logos, are trademarks or registered trademarks of Unisys Corporation. Any other brand or product referenced herein is acknowledged to be a trademark or registered trademark of its respective holder.

UIS-C