

# Global reach with a local touch

## Unisys Field Services



### The challenge

Your customer-facing workers need immediate hands-on tech support to stay productive. However, delivering enterprise-grade field services consistently and at a high quality across geographies can be complex. With fewer providers available to support your needs, you may struggle to find reliable services that can grow with your business.



### The solution

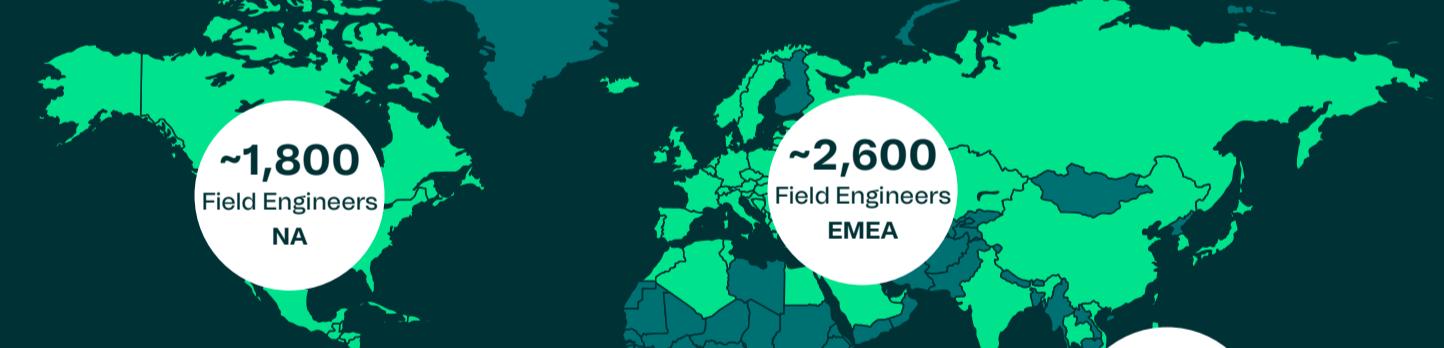
Elevate how you deliver field services and support. From smart lockers and tech cafés to expert on-site technicians, Unisys can directly support your workforce. Our global footprint enables a local presence that understands your regional needs while ensuring consistent services everywhere you operate.

### Meeting your needs



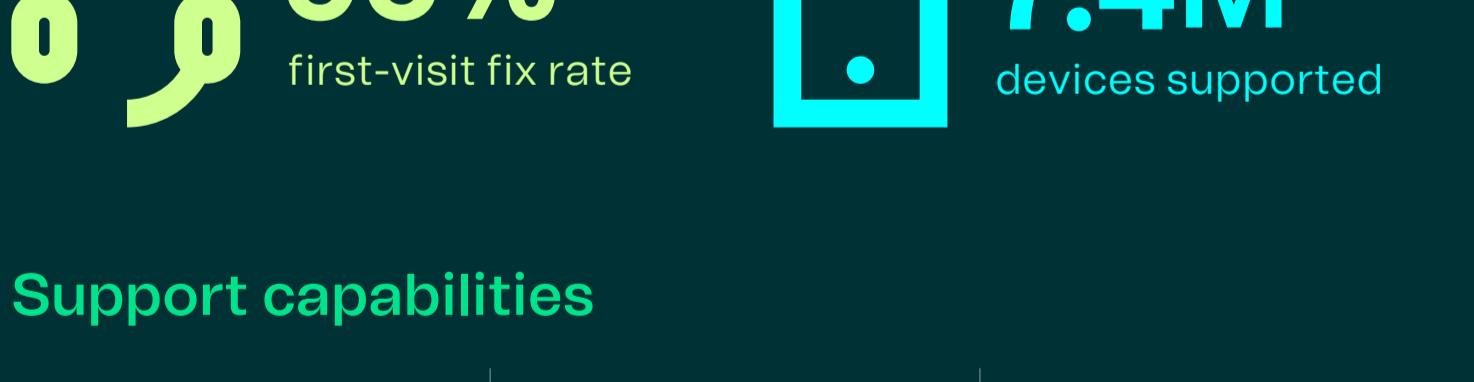
#### Unisys Field Services

Engage Unisys for efficient, consistent support to on-site, hybrid and remote workers across devices, platforms and locations.

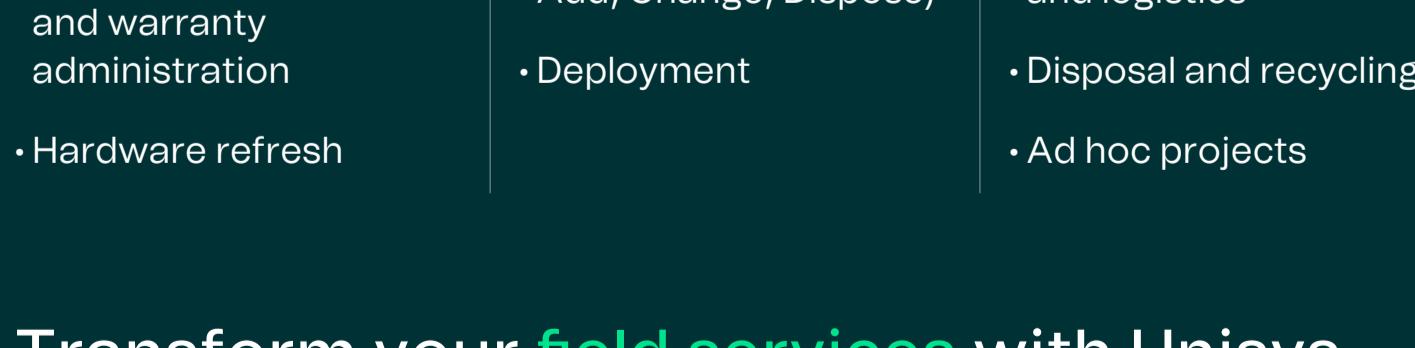


Five industry awards since 2023 for exceptional field services solutions and support.

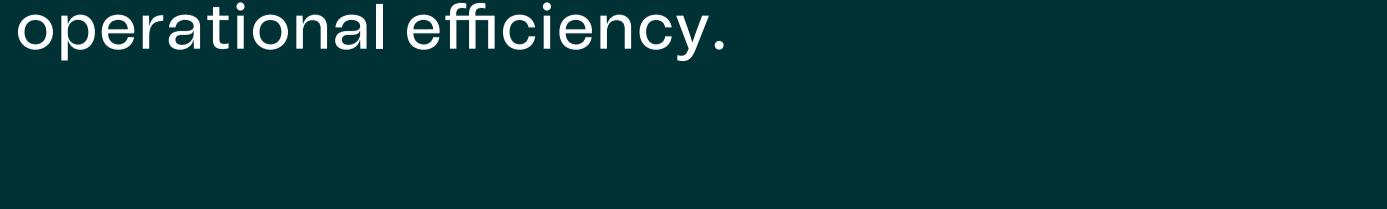
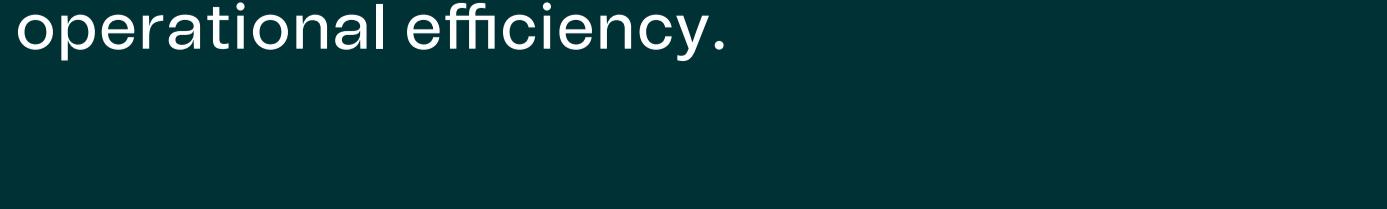
### Our global scale



**7,300+ field engineers delivering local support worldwide**



### Service impact



### Support capabilities

#### Core field services

- Desk-side support
- Smart hands support
- Hardware break/fix and warranty administration
- Hardware refresh

#### Modern workplace solutions

- Tech cafés, lockers, vending machines
- IMACD (Install, Move, Add, Change, Dispose)
- Deployment

#### End-to-end logistics

- Depot/staging services
- Supply chain parts and logistics
- Disposal and recycling
- Ad hoc projects

Transform your **field services** with Unisys. Contact us today to see how our innovative solutions and expert support can improve your workforce productivity and operational efficiency.

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