

Global reach with a local touch

Unisys Field Services



The challenge

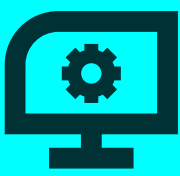
Your customer-facing workers need immediate hands-on tech support to stay productive. However, delivering enterprise-grade field services consistently and at a high quality across geographies can be complex. With fewer providers available to support your needs, you may struggle to find reliable services that can grow with your business.



The solution

Elevate how you deliver field services and support. From smart lockers and tech cafés to expert on-site technicians, Unisys can directly support your workforce. Our global footprint enables a local presence that understands your regional needs while ensuring consistent services everywhere you operate.

Meeting your needs



Unisys Field Services

Engage Unisys for efficient, consistent support to on-site, hybrid and remote workers across devices, platforms and locations.




Five industry awards since 2023 for exceptional field services solutions and support.

Our global scale




7,300+

field technicians



120+

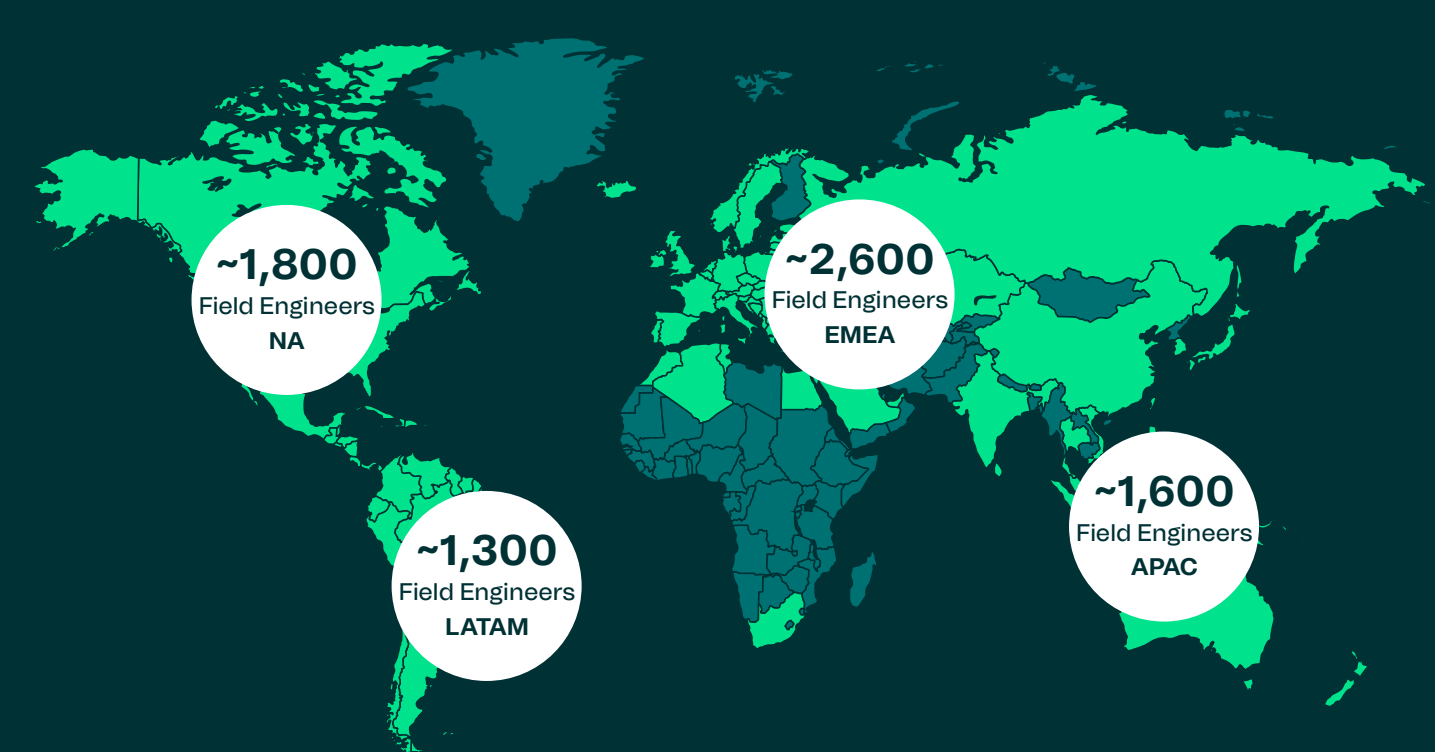
countries served



470

warehousing centers

7,300+ field engineers delivering local support worldwide



Service impact



95%

first-visit fix rate



7.4M

devices supported

Support capabilities

Core field services	Modern workplace solutions	End-to-end logistics
<ul style="list-style-type: none"> • Desk-side support • Smart hands support • Hardware break/fix and warranty administration • Hardware refresh 	<ul style="list-style-type: none"> • Tech cafés, lockers, vending machines • IMACD (Install, Move, Add, Change, Dispose) • Deployment 	<ul style="list-style-type: none"> • Depot/staging services • Supply chain parts and logistics • Disposal and recycling • Ad hoc projects

Transform your field services with Unisys. Contact us today to see how our innovative solutions and expert support can improve your workforce productivity and operational efficiency.