

Global reach with a local touch

Unisys Field Services



The challenge


Your customer-facing workers need immediate hands-on tech support to stay productive. However, delivering enterprise-grade field services consistently and at a high quality across geographies can be complex. With fewer providers available to support your needs, you may struggle to find reliable services that can grow with your business.



The solution

Elevate how you deliver field services and support. From smart lockers and tech cafés to expert on-site technicians, Unisys can directly support your workforce. Our global footprint enables a local presence that understands your regional needs while ensuring consistent services everywhere you operate.

Meeting your needs



Unisys Field Services

Engage Unisys for efficient, consistent support to on-site, hybrid and remote workers across devices, platforms and locations.



Five industry awards since 2023 for exceptional field services solutions and support.

Our global scale

 <p style="font-size: 2em; font-weight: bold;">7,300+</p> <p>field technicians</p>	 <p style="font-size: 2em; font-weight: bold;">120+</p> <p>countries served</p>	 <p style="font-size: 2em; font-weight: bold;">290</p> <p>warehousing centers</p>
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7,300+ field engineers delivering local support worldwide



Service impact

 <p style="font-size: 2em; font-weight: bold;">4.2M</p> <p>field calls annually</p>	 <p style="font-size: 2em; font-weight: bold;">4.5M</p> <p>devices supported</p>
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Support capabilities

<p>Core field services</p> <ul style="list-style-type: none"> • Desk-side support • Smart hands support • Hardware break/fix and warranty administration • Hardware refresh 	<p>Modern workplace solutions</p> <ul style="list-style-type: none"> • Tech cafés, lockers, vending machines • IMACD (Install, Move, Add, Change, Dispose) • Deployment 	<p>End-to-end logistics</p> <ul style="list-style-type: none"> • Depot/staging services • Supply chain parts and logistics • Disposal and recycling • Ad hoc projects
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Transform your field services with Unisys. [Contact us](#) today to see how our innovative solutions and expert support can improve your workforce productivity and operational efficiency.