Overcoming legacy complexity to improve student experience and outcomes

The California State University

unisys

Opportunity

The California State University (CSU) system, with 23 campuses, was looking to improve student experience and better enable them to achieve their academic objectives. This was critical, as the University system faced declining funding at a time of high demand from prospective students.

The complexity of their legacy infrastructure, one of the largest Oracle/PeopleSoft ERP systems, was a major challenge for CSU.
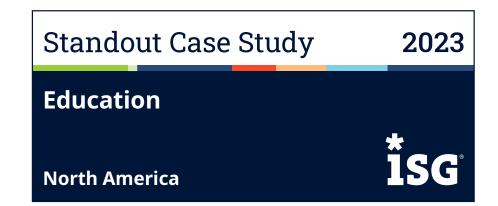
Unisys, a partner to the University system for over 10 years, proactively proposed an approach that was based on the provider's prebuilt IP.

Imagining IT Differently

The solution focused on overcoming the legacy environment, and making it easier to migrate services and data to a cloud-based infrastructure. This enabled CSU to roll-out new student-friendly capabilities and an enhanced application portfolio:

- Allowing students to register for classes, apply for financial aid, and more
- Use of automation to improve user experience
- Improved data management and analytics

According to CSU, Unisys exceeded expectations across the board, citing that the provider's IP and expertise to be crucial to the solution's success.

Future Made Possible

The partnership with Unisys was critical for CSU to achieve its goals. According to CSU, graduation rates are up 60%, with $15 million in direct cost savings and cost avoidance.

The improvements to the infrastructure have enhanced campus productivity and improved operational outcomes.

According to ISG, this case study is an example of how trusted provider partnering with a client to overcome their most challenging roadblocks and enabling their transformation to fulfill their organization's mission.