



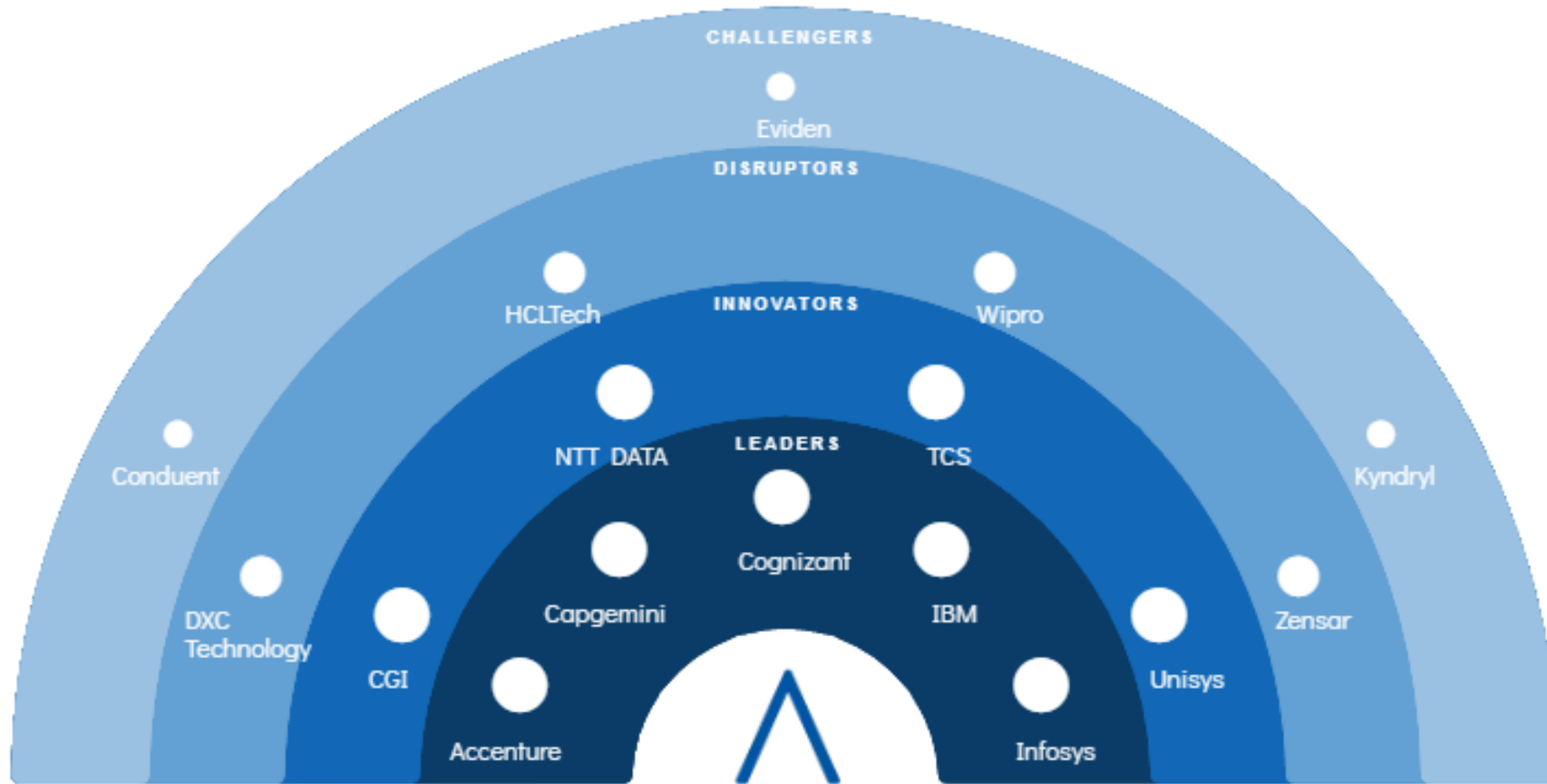
# State & Local Government Digital Services 2025 RadarView

Unisys Profile

June 2025

# Avasant recognizes 16 top-tier service providers supporting the digital transformation of the state and local government space

Practice maturity ○ ○ ○



# Unisys: RadarView profile



**Practice overview**

- Practice size: N/A
- Active clients: 240+
- Delivery highlights: N/A

\$2B	33%
Overall revenue, FY 2024	Public sector clients

**Industry-specific solutions/offerings**

Legacy modernization	A generative AI (Gen AI) framework to automate business processes for state and local governments
Cloud migration and repatriation	A FinOps solution to manage cloud storage and optimize costs for government agencies
A Gen AI solution	A Gen AI solution to automate service desk agents for public sector organizations
Cybersecurity services	A suite of services to protect data and detect threats for state and local governments

**Sample clients**

- Commonwealth of Pennsylvania Department of Health and State Police
- Commonwealth of Virginia Department of Health
- Supreme Court of Ohio
- Secretary of State for the Commonwealth of Pennsylvania

Practice maturity ★★★★★

Investments & innovation ★★★★★

Partner ecosystem ★★★★★

Focuses on analytics, citizen engagement, and cybersecurity to facilitate public sector digital transformation.

**Partnerships/alliances**

Leveraged Google Cloud capabilities to facilitate digital transformation for state and local governments	Partnered to build industry-specific digital solutions for state and local governments
Used Microsoft Azure AI capabilities to build a Gen AI solution for state and local government agencies	Collaborated to facilitate cloud migrations to improve processes for government organizations

**Value chain coverage**

Planning & strategy
Infrastructure & technology
Content & services
Delivery & operations
Citizen empowerment

Darker color indicates higher industry concentration: ●●●●●



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## Case studies

Client	Capability	Summary	Business impact
Supreme Court of Ohio	<ul style="list-style-type: none"> <li>Analytics</li> <li>Cloud</li> </ul>	<ul style="list-style-type: none"> <li>The Supreme Court of Ohio sought to improve visibility into court activity across districts and centralize judicial data for better service delivery.</li> <li>Unisys partnered with the client to build the Judicial Portal solution by leveraging the Unisys Justice Connect Framework and Microsoft technology. The portal enables secure data sharing across courts, jails, corrections, and law enforcement agencies.</li> </ul>	<ul style="list-style-type: none"> <li>Standardized reporting and audit trails</li> <li>Improved collaboration across the justice ecosystem</li> </ul>
Commonwealth of Virginia Department of Health	<ul style="list-style-type: none"> <li>Analytics</li> <li>Cloud</li> </ul>	<ul style="list-style-type: none"> <li>The state's Department of Health aimed to migrate key applications from the state data center to the public cloud for improved scalability and compliance.</li> <li>Unisys helped the client design and implement a secure, enterprise-compliant cloud platform architecture on Google Cloud Platform (GCP). The architecture serves as a baseline for all future GCP migrations, ensuring security and standardization.</li> </ul>	<ul style="list-style-type: none"> <li>Improved operational processes</li> </ul>
Commonwealth of Pennsylvania Department of Health and State Police	<ul style="list-style-type: none"> <li>Analytics</li> <li>Cloud</li> </ul>	<ul style="list-style-type: none"> <li>The client aimed to enhance cloud capabilities across state departments by supporting private and public cloud services.</li> <li>Unisys provided long-term support for the private cloud and migrated a mission-critical Pennsylvania State Police application to Microsoft Azure, ensuring Criminal Justice Information Services (CJIS) compliance. It also designed a cloud migration road map for the Department of Health's disease surveillance system, enabling effective budgeting and planning.</li> </ul>	<ul style="list-style-type: none"> <li>Increased productivity</li> </ul>
Secretary of State for the Commonwealth of Pennsylvania	<ul style="list-style-type: none"> <li>Analytics</li> <li>Cybersecurity</li> </ul>	<ul style="list-style-type: none"> <li>The client sought to ensure secure and efficient operations for the 2024 presidential election in a critical battleground state.</li> <li>Unisys partnered with the Commonwealth of Pennsylvania's Secretary of State to assess and strengthen system security, optimize vote tabulation performance, and ensure timely election results. This led to seamless system performance, helping maintain election integrity and supporting a smooth electoral process.</li> </ul>	<ul style="list-style-type: none"> <li>Improved security</li> </ul>

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## Analyst insights

### Practice maturity



- Unisys demonstrates strong practice maturity in serving the state and local government sector, drawing on over 150 years of public sector experience and deep expertise in mission-critical technologies. The company delivers solutions aligned with all 10 of NASCIO\* 2025 priority areas, including cybersecurity, AI, cloud, and digital services. Its balance of flexibility, global scale, and deep technical proficiency positions it as a capable partner for government organizations.
- Its state and local government (SLG) offerings are built around intelligent automation, modern applications, AI-driven analytics, and secure cloud management. With frameworks such as AI-infused Unified Experience Management and Cloud FinOps, Unisys enhances operational efficiency, cost control, and security compliance. Its strong capabilities in application modernization, AIOps, and ethical AI ensure agility and long-term value for clients navigating modernization challenges such as legacy systems or end-of-life devices.
- Through modern DevSecOps, predictive analytics, cloud-native automation, and trusted delivery, Unisys enables public sector agencies to streamline operations and improve service delivery in a rapidly evolving digital landscape.

### Investments and innovation



- Unisys has made targeted investments to strengthen its innovation and presence in the SLG sector. The company has established a dedicated SLG leadership team, including a managing director and CTO focused on public sector IT strategy. It has also implemented Dell's AI Factory Solution in its innovation labs in Blue Bell, Pennsylvania, to support emerging technology experimentation and application.
- It is developing go-to-market (GTM) assets with tailored messaging and success stories to better serve SLG clients. Additionally, the company is increasing its visibility through SLG-specific marketing efforts, event sponsorships (for example, NASCIO, National Association of State Technology Directors (NASTD), and Digital Government Summits), and expanding contract vehicles to streamline procurement.

### Partner ecosystem



- Unisys has built a strong partner ecosystem to support the SLG sector. It has long-term partnerships with Dell, AWS, Microsoft, and Google to enable the delivery of cloud, device, and security solutions tailored to SLG needs. Some recent successes include cloud migrations in California and Virginia and AI-driven self-service apps using Azure.
- Unisys also collaborates with ServiceNow and Freshworks to enhance IT service management. Strategic alliances with Accenture, Lenovo, Okta, Clariti, and Cardinality further expand capabilities such as identity management, permitting systems, and health services, reflecting Unisys's commitment to innovation in SLG.

\*NASCIO: National Association of State Chief Information Officers

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